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Data Recovery Questionnaire

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Cell/Alt: _____
Date: _____

Computer Manufacture/Model: _____

Operating System: _____

File System (i.e. NTFS, FAT32, FAT, etc...): _____

Partitions and Sizes: _____

Make/Model and size of Drive: _____

Are non English characters on the drive?: _____

Failure information

What failure occurred and what was the system doing when this happened? Please list any error messages.

What recovery attempts have been made? (i.e. reinstall, scandisk, check disk, etc...):

Data information

What are the most important files/folders needed from this recovery? Please list path and file/folder names with extensions if available:
